



September 15, 2009

Dear IBM U2 Database and Tools Valued Customer,

IBM today announced plans to sell IBM's WW U2 Data Servers and Tools assets to Rocket Software. As a global software development company, Rocket Software's R&D platform will enable us to better focus our efforts on developing U2 products that help you grow your business. As valued customers, you understand that our dynamic data record store, Web services capabilities and low total cost of ownership make UniVerse and UniData the right products for building flexible solutions that can capture new markets.

This change in ownership is intended to benefit U2 products, customers and business partners and will not affect your current relationship with the U2 business. We will strive to make the change as seamless as possible. I will continue to lead the business with my existing management team.

The people with whom you have been working will continue to be your primary contacts. The number you call for Product Support remains the same. No pricing changes are planned, our email will continue to work until we move to a new company network, and we will make sure you know how to contact us throughout that process. Most importantly, the development team will remain focused on the existing product delivery schedule.

We will provide you with as much information as possible as the transition progresses. Many of you have been our customers since the days of Unidata and Vmark, and have seen the succession through Ardent, Informix and IBM. We look forward to continuing our strong relationship with you as our new company extends our reputation as the best software infrastructure provider for easily customizable, high transaction, zero administration web applications.

Thank you for your continued use of UniData or UniVerse. It's going to be an exciting time for our current and future customers!

Sincerely,

Susie Siegesmund  
Director, IBM U2 Data Servers and Tools  
IBM Information Management Software